

VACANCY NOTICE

Reference:	AMLA/CA/2025/04
Title of the position:	IT Expert (Cloud Engineer)
Type of publication:	External and inter-agency
Type of contract:	Contract Agent 3(a)
Function Group:	FG IV
Duration of contract:	3 years (renewable)
Place of employment:	Frankfurt, Germany
Deadline for application:	12/09/2025, 23:59 Frankfurt time
Reserve list:	Approximately 4 laureates, valid until 31/12/2026

1. ABOUT THE AGENCY

Money laundering and the financing of terrorism are major concerns for the EU. They pose significant risks to the EU economy, to the integrity of the EU financial system and, even more importantly, to the security of its citizens.

The Anti-Money Laundering and Countering the Financing of Terrorism Authority (AMLA) was established in June 2024 as a new European Union body to safeguard the European Union's financial system and its citizens against money laundering and terrorist financing. It is located in Frankfurt am Main, Germany and will expand to over 400 staff members by the end of 2027.

AMLA's key responsibilities include:

- Directly supervising selected financial sector entities that operate on a cross border basis and present a high risk of money laundering and terrorism financing, as well as indirectly supervising other entities in the financial and non-financial sectors
- Supporting and coordinating the activities of Financial Intelligence Units (FIUs) by, for example, facilitating the joint analyses of cross-border cases, enabling information exchange, providing capabilities, advanced data analytics and managing the FIU.net information system
- Complementing EU Anti-Money Laundering (AML)/Countering the Financing of Terrorism (CFT) rules by developing regulatory and implementing technical standards and issuing guidelines

For more information about the Authority, please visit our [website](#). We are an equal opportunities employer, committed to diversity and non-discrimination.

2. CANDIDATE PROFILE – IS THIS JOB FOR YOU?

You will work in a dynamic start-up environment and your role will contribute to the success and growth of AMLA. It will offer opportunities to make a meaningful impact. We are seeking to establish a reserve list for the position of IT Expert. The reserve list may be used for any future vacancies in similar fields of work and may be shared with other Agencies, upon request and after written consent of the listed candidates to share their data.

Job Purpose

The IT Specialist will manage and optimise the Agency's **MS Azure hosting environment, Microsoft 365 platform, and Azure DevOps tools**, ensuring secure, efficient, and reliable services. The role includes:

- **Supporting developers** for Azure-hosted applications and DevOps pipelines,
- **Coordinate on-site end-user support** for Azure Cloud Desktop and Microsoft 365 tools,
- **Acting as the primary interface** with the Agency's remote service provider for incident resolution and service optimisation of the digital workplace.
- **Develop/implement monitoring tools and processes** to ensure quality of service for the cloud-based environments.

This position directly contributes to operational excellence, the smooth adoption of digital workplace solutions, and effective application lifecycle management.

Main Responsibilities

- Administer and monitor the Agency's Azure tenancy, including resource provisioning, cost management, security, and performance optimisation.
- Manage and support Azure DevOps services, including repositories, build and release pipelines, and work item tracking.
- Provide second-line support to developers for deployment, integration, and troubleshooting in Azure environments.
- Coordinate and ensure on-site user support for Azure Cloud Desktop, including troubleshooting connectivity, application access, and desktop performance issues.
- Act as the liaison with the remote cloud service provider, ensuring efficient incident management, change coordination, and follow-up on service requests.
- Manage M365 services (SharePoint Online, Teams, OneDrive) and related security policies.
- Configure, maintain, and troubleshoot identity and access management via Azure AD.
- Contribute to documentation, procedures, and continuous improvement of cloud and DevOps services.
- Support incident, change, and problem management processes.

The successful candidate may be required to perform other duties as necessary under the responsibility of his/her line manager according to the evolution and development of the AMLA's structure and activities.

3. ELIGIBILITY CRITERIA

The selection procedure is open to applicants who satisfy the following eligibility criteria on the closing date for application:

a) General conditions

- Be a national of a Member State of the European Union;
- Enjoy full rights as a citizen;
- Have fulfilled any obligations imposed by national laws concerning military service;
- Meet the character requirements for the duties involved;
- Be physically fit to perform the duties linked to the post;

- Have a thorough knowledge of one of the official languages of the European Union¹ and satisfactory knowledge of a second of these languages (Level B2 of CEFR)² to the extent necessary to perform their duties.

b) Education

Candidates must have a level of education which corresponds to completed university studies in a closely related area (computer sciences, mathematics, engineering...) of at least three years attested by a diploma.

4. SELECTION CRITERIA

Candidates will be considered for the selection phase on the basis of the following criteria, to be fulfilled on the closing date for applications:

a) Essential criteria

- Strong knowledge of Microsoft Azure administration, including IaaS, PaaS, and security.
- Proven experience in administering Azure DevOps tools (repositories, pipelines, work item management).
- Proficiency in Microsoft 365 configuration and troubleshooting.
- Practical experience providing on-site technical support to end users in a cloud desktop environment.
- Familiarity with PowerShell scripting for automation.
- Understanding of cloud cost optimisation and governance.
- Awareness of information security best practices in cloud environments ("SecDevOps").
- Excellent problem-solving, communication, and stakeholder coordination skills.
- **Minimum of 3 years' relevant experience in similar ICT roles.**

b) Desirable criteria

- Understanding/experience of other cloud environments (e.g. AWS) and ITIL are considered beneficial.
- Understanding/experience of secure big data or data analytics implementations are considered beneficial.

c) Interpersonal skills

The selected candidate shall demonstrate to be a team player equipped with sound analytical and communication skills, used to working in a multi-cultural stakeholder set-up. In addition, the candidate is expected to be service and solution oriented, and stress resistant.

5. WHAT WE OFFER

5.1 What to expect in the new AMLA

¹ The languages of the EU are Bulgarian, Croatian, Czech, Danish, Dutch, English, Estonian, Finnish, French, Irish, German, Greek, Hungarian, Italian, Latvian, Lithuanian, Maltese, Polish, Portuguese, Romanian, Slovak, Slovene, Spanish and Swedish

² Language levels of the Common European Framework of Reference: <https://europass.europa.eu/en/common-european-framework-reference-language-skills>

Joining the AMLA during its start-up phase presents a unique opportunity for individuals seeking new challenges. As we navigate through the initial stages of establishing this important Agency, you will have the chance to contribute your expertise and innovative ideas, playing a pivotal role in shaping the Agency!

5.2 Work-life balance

As we are convinced in AMLA that achieving a work-life balance is crucial for the well-being and efficiency of all our employees, we will foster a work environment that supports a balanced lifestyle. Telework and flexible scheduling will allow you, to adapt your work hours to fit your life and help you successfully juggle your responsibilities as well as lessen our environmental impact.

5.3 Integration of newcomers

Join Team AMLA and receive a warm welcome from day one! At AMLA, we prioritise your successful transition by offering personalised support to help you feel at home - both within our team and in Frankfurt! Through the [WELCOME CENTER HESSEN](#), we streamline administrative onboarding, making your relocation and career start with us as smooth as possible.

5.4 Pay and benefits

The successful candidate will be recruited as a Contract Agent, pursuant to Article 3(a) of the [Conditions of Employment of Other Servants of the European Union \(CEOS\)](#), for a period of 3 years. After an evaluation of the performance of the post holder's performance and, subject to budget availability, the term of office may be extended.

The primary component of your pay is your basic salary. Salaries are exempted from national tax; a Union tax is paid at source. The amount varies depending on your:

- staff category, grade, step;
- correction coefficient³: will be applied to your basic salary. Currently, the correction coefficient for Frankfurt is 102,20%. The correction coefficient is updated each year.

A number of allowances may be added to your pay depending on your individual family situation and place of origin such as:

- family benefits (household, dependent child, school allowances, etc.)
- entry into service, mobility and expatriation allowances (reimbursement of removal costs, expatriation allowance: 16% of basic salary or foreign allowance: 4% of basic salary, etc.)
- other benefits (annual travel, daily subsistence, etc.)
- end of service allowances (resettlement, etc.)

The [SALARY GRIDS](#) for Contract Agents are shown with figures as gross amounts, and do not include potential allowances and the various deductions including taxes and accident and health insurance.

The grading of your contract of Contract Agent will take into account professional experience and qualifications.

5.5 Frankfurt and Schools

AMLA is located in Frankfurt, one of Germany's most international cities. Find more info on the [Living in Frankfurt](#) page of our website.

³ The correction coefficient is a specific weighting applied to your pay to offset the higher or lower costs of living compared with Brussels.

Frankfurt offers several educational options, including international schools. Among them, the [European School](#) provides high quality education from nursery (from 4 years old) to the European Baccalaureate and is free of charge for children of AMLA's staff.

6. SELECTION PROCEDURE AND APPOINTMENT

The selection process will be organised in several consecutive stages:

Screening and shortlisting: After the deadline for submitting applications, the selection committee will check the submitted applications against the **eligibility and selection criteria** described in **Section 3 and 4**.

Upon completion of the initial assessment, the selection committee will establish a shortlist of the best candidates.

Assessment phase: The shortlisted candidates (up to a maximum of 8 candidates), will be invited to the assessment phase which will be organised **remotely**. This phase will be conducted in English.

The assessment phase involves an oral interview with the selection committee, that will include a case study, aimed at testing the specific competencies and knowledge with reference to the **selection criteria** of the present vacancy notice.

Details of the date and time of the interview will be communicated to the shortlisted candidates in due time.

Appointment and reserve list: Upon completion of the assessment phase, the selection committee will establish a draft reserve list of candidates best matching the needs of the Agency for the functions and tasks/responsibilities mentioned in this vacancy notice. This draft reserve list will be submitted to the Executive Director of AMLA for approval. The adopted reserve list will be valid until 31 December 2026. The validity of the reserve list may be extended by decision of the Executive Director of AMLA.

Prior to being offered a post, candidates might be required to undergo further evaluation by AMLA (e.g. including a further interview and/or tests).

Candidates should note that the inclusion in the reserve list does not imply any entitlement to employment at AMLA.

All candidates will be informed about the outcome of the procedure throughout the selection process. Recruitment is subject to budgetary availability.

Verification of documents and scrutiny

Prior to the assessment phase, the shortlisted candidates may be required to provide via email a copy of their documents proving their eligibility, mainly their academic diplomas and evidence of their professional experience clearly indicating the starting and finishing dates, the function(s) and the exact nature of the duties carried out.

Prior to the signature of the contract, the successful candidates may have to present original versions of documents proving the eligibility criteria and professional experience.

If, at any stage in the procedure, it is established that the information in an application has been knowingly falsified or is incorrect, the candidate will be disqualified from the selection process.

Failure to comply with the eligibility and essential selection criteria will result in the disqualification of the applicant concerned.

7. EQUAL OPPORTUNITIES

AML A is an equal opportunity employer and strongly encourages applications from all candidates who fulfil the eligibility criteria and are interested in the position. It ensures that its recruitment procedures do not discriminate on the grounds of gender, colour, race, ethnic or social origin, genetic features, language, religion or belief, political or any other opinion, membership of a national minority, property, birth, disability, nationality, age, sexual orientation or gender identity.

8. CONDITIONS OF EMPLOYMENT

The decision on appointment and to offer a contract for Contract Agent pursuant to Article 3(a) of the CEOS will be taken by AML A's ad interim Executive Director as the Authority Empowered to Conclude Contracts of Employment on the basis of the reserve list of most suitable candidates.

Before engaging a Contract Agent, the ad interim Executive Director will examine whether the candidate has any personal interest such as to impair his/her independence or any other conflict of interest. The candidate will inform the ad interim Executive Director, using a specific form of any actual or potential conflict of interest. If necessary, the ad interim Executive Director shall take any appropriate measures.

9. HOW TO APPLY?

For application to be valid, candidates must submit the following documents in Word, PDF or similar:

- A complete and detailed curriculum vitae in English
- Fully completed application form in English

Applications must be sent by e-mail to the functional mailbox careers@amla.europa.eu and received by 12 September 2025, 23:59 Frankfurt time, under the subject "Application AML A/CA/2025/04".

Applications that are incomplete or sent after the deadline will not be taken into consideration.

No supporting documents (certified copies of degrees/diplomas, references, proof of experience) should be sent at this stage but you may be requested to submit them at a later stage of the procedure.

In order to facilitate the selection process, all communications to candidates concerning this selection will be in English.

After the submission of your application, you will receive an automated acknowledgement of receipt of your application.

10. REQUEST FOR REVIEW AND APPEAL PROCEDURE

Pursuant to Article 90(2) of the Staff Regulations of Officials and the Conditions of Employment of Other Servants of the European Union, a candidate may submit a complaint against an act affecting him/her adversely. The complaint must be lodged within three months from the date of notification to the following address:



Anti-Money Laundering Authority
For the attention of the ad interim Executive Director, Mr Olivier SALLES
Rue de Spa 2
B-1049 Bruxelles
BELGIQUE

Should the complaint be rejected, pursuant to Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations of Officials and the Conditions of Employment of Other Servants of the European Union, a candidate may request judicial review of the act. The appeal must be lodged within three months from the date of notification to the following address:

[Court of Justice of the European Union](#)
Registry of the Court
Rue du Fort Niedergrünwald
L-2925 Luxembourg
LUXEMBOURG

Any citizen of the European Union or any natural or legal person residing in a Member State may make a complaint about maladministration pursuant to Article 228(1) of the Treaty of the Functioning of the European Union. The complaint must be lodged within two years of becoming aware of the facts on which the complaint is based on, to the following address:

[European Ombudsman](#)
1 Avenue du Président Robert Schuman
CS 30403
F-67001 Strasbourg Cedex
FRANCE

Please note that complaints to the European Ombudsman do not have the effect of suspending the period mentioned in Articles 90 and 91 of the Staff Regulations of Officials and Conditions of Employment of Other Servants of the European Union for lodging complaints or submitting an appeal pursuant to Article 270 of the Treaty on the Functioning of the European Union. Please note also that under Article 2(4) of the [General conditions governing the performance of the Ombudsman's duties](#), any complaint lodged with the European Ombudsman must be preceded by the appropriate administrative approaches to the institutions and bodies concerned.

11. DATA PROTECTION

Candidates' personal data are processed as required by the Regulation (EU) No 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data. This applies in particular to the confidentiality and security of such data. For more information, please check the data protection notice on [Personal Data Protection Policy - AMLA](#).